

Find where the work is getting stuck. *Build a practical way forward.*

Outside eyes on a costly operating problem, grounded in direct observation of how the work really moves.

WHO THIS IS FOR

Owner-led businesses where growth has made the operation harder to coordinate. The work may happen on a production floor, across field crews, in a yard or warehouse, through office teams, or across all of them.

Manufacturing

Queues, changeovers, readiness, rework, quality, or schedule reliability.

Field service & contracting

Dispatch, staging, missing parts, travel, field communication, or job closeout.

Office & transaction work

Approvals, repeated entry, unclear ownership, poor status visibility, or slow handoffs.

WHAT HAPPENS

1. Clarify the costly problem and what has already been tried.
2. Observe the work where it actually happens: office, yard, vehicle, customer site, warehouse, or production area.
3. Map the handoffs, delays, workarounds, travel, rework, and lost capacity.
4. Review the evidence and identify the constraint that deserves attention first.

WHAT YOUR COMPANY KEEPS

A written, prioritized roadmap that identifies the most important constraint, the evidence behind it, and practical next steps. You can implement it internally or request a separate improvement proposal. There is no obligation to continue.

This is not a software rollout

Technology may be part of a later solution, but only after the process is understood. The process comes first.

SCOPE, PRICE, AND TIME

Focused	Standard	Expanded
\$4,500	\$6,500	\$8,500+
One contained process or operating area One day on site	End-to-end workflow across two or three functions Two days on site	Multiple workflows, shifts, or locations Three days or tailored

Owner time is typically about one hour for kickoff and 90 minutes for the findings review, plus reasonable access to the people and work involved. Assessments can be timed around seasonal operations and quieter implementation windows.